

# Uniden®

**XDECT 7015WP**

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# OWNER'S MANUAL

# XDECT 7015WP Series Owner's Manual

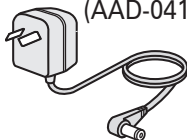
## What's in the box?



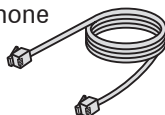
XDECT 7015WP base and cordless handset

- Not pictured:
- Factory installed rechargeable battery
  - Belt clip

Base AC adapter (AAD-041S(M))



Telephone cord



## You might also find:



XDECT 7005WP accessory handset & charger

Charger AC adapter AAD-600S(M)



If you purchased model number:	You should have:
XDECT 7015WP	None
XDECT 7015WP+1WP	1 of each
XDECT 7015WP+2WP	2 of each
XDECT 7015WP+3WP	3 of each
XDECT 7015WP+4WP	4 of each
XDECT 7015WP+5WP	5 of each

- Not pictured:
- Factory installed rechargeable battery
  - Belt clip

**If any items are missing or damaged, contact your place of purchase immediately. Never use damaged products!**

**Need Help? Get answers at our website: [www.uniden.com.au](http://www.uniden.com.au) for Australian model or [www.uniden.co.nz](http://www.uniden.co.nz) for New Zealand model.**

## **Understanding the Waterproof Handset**

- The handset complies with JIS7 water submersion specifications. It can remain submerged under 1m of water for up to 30 minutes without damage or loss of functionality.
- If the handset falls into water, just remove it; you can continue using the handset as normal.
- The handset will still receive calls even if it is under water, but you probably won't be able to hear the ringer or the earpiece. To avoid any accidents, do not try to use the handset while it is still under water.
- If you notice that the sound is distorted after your handset is submerged in water, there might still be water around the speaker and microphone. Just shake the handset to clear the water, and the sound should return to normal.
- Don't place the handset where it will be subjected to direct sunlight for long periods of time.

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## Important Safety Instructions!

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- The base and charger(s)(if included) are NOT waterproof: Do not use or place the base or charger near water (e.g., near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool).
- If the base or charger falls into the water, unplug the AC adapter before removing it from the water. After you remove the base or charger from the water, contact Customer Service (see our website for contact information).
- Wipe excess water off of the handset before returning it to the base or charger.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
- Do not place the handset in any charging cradle without the battery installed and the battery cover securely in place.

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**SAVE THESE INSTRUCTIONS!**

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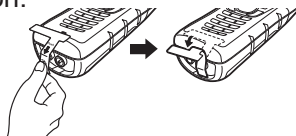
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# Installing Your Phone

## Charge the Battery

The handset's rechargeable battery is already installed. Before you can charge the battery, you have to power it on.

- 1) Remove the cardboard spacer.
- 2) Press the power on/off (activation) pin according to the directions on the label.
- 3) Remove the label once the handset is powered on.



**Save the power on/off pin in case you need to change the handset's power status later (i.e., to power off the handset when it will not be used for a long time). Use the plastic power on/off pin or a blunt-tipped object like an uncurled paper clip to press the power on/off toggle through the rubber seal. Do not use a sharp object; sharp objects might puncture the rubber seal and jeopardize the handset's waterproof status.**

- 4) Connect the base AC adapter to the **DC IN 9V** jack on the base.
- 5) If you have accessory handsets, connect the AC adapter to the charger's **DC IN 9V** jack and set the cord into the notch. (This adapter might already be connected.)
- 6) Plug the other end of each adapter into a standard 240V AC power outlet.
- 7) Place the handset in the base with the display facing forward. The display on the handset should turn on.

If...	Try...
the handset display does not turn on	<ul style="list-style-type: none"><li>- Checking the AC adapter connection.</li><li>- Seeing if the outlet is controlled by a wall switch.</li><li>- Check handset activation at step 2 above.</li></ul>

**Charge the handset completely (about 16 hours) before using it.**

## Connect the Telephone Cord

Use the telephone cord to connect the **TEL LINE** jack to a standard telephone wall jack.

### Test the connection

- 1) Pick up the handset from the cradle and press **TALK** (📞/FLASH). You should hear a dial tone, and the display should say *Talk*.

If...	Try...
you don't hear a dial tone or the display says <i>Check Tel Line</i>	checking the connection between the base and the phone jack.

- 2) Make a quick test call. (Press **END** (📞)) to hang up.)

If...	Try...
there's a lot of noise or static	see page 19 for tips on avoiding interference.

- 3) Test any accessory handsets the same way. If you can't get a dial tone or the handset display says *Unavailable*, try moving the handset closer to the base or resetting it (see page 20). Charge all handsets completely (about 16 hours) before using them.

## Using the Belt Clip

### To attach the belt clip

Line up the holes on each side of the handset. Insert the belt clip into the holes on each side of the handset. Press down until it clicks.

### To remove the belt clip

Pull either side of the belt clip to release the tabs from the holes.

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# Getting to Know Your Phone

## Parts of the Base

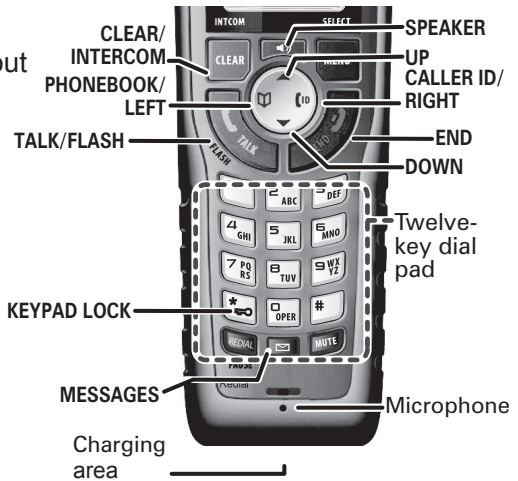


### *Base keys and how they work*

Key name	What it does
<b>FIND HANDSET</b>	- In standby: page all handsets so you can find a lost one.
<b>CHARGING AREA</b>	- Location of inductive charging coils with handset locator.

## Parts of the Handset

If the key name is spelled out on the key itself, it's not labeled in the drawing to the right.



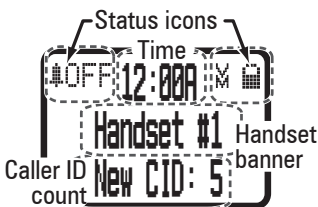
### Handset keys and how they work

Key name (and icon)	What it does
UP (▲)	<ul style="list-style-type: none"> <li>- In standby: increase the ringer volume.</li> <li>- During a call: increase the call volume.</li> <li>- In the menu or any list: move the cursor up one line.</li> </ul>
CALLER ID/RIGHT (ID)	<ul style="list-style-type: none"> <li>- In standby or during a call: open the Caller ID list.</li> <li>- During text entry: move the cursor to the right.</li> </ul>
DOWN (▼)	<ul style="list-style-type: none"> <li>- In standby: decrease the ringer volume.</li> <li>- During a call: decrease the call volume.</li> <li>- In the menu or any list: move the cursor down one line.</li> </ul>
MENU/SELECT	<ul style="list-style-type: none"> <li>- In standby: open the menu.</li> <li>- In the menu or any list: select the highlighted item.</li> </ul>
END (⌵)	<ul style="list-style-type: none"> <li>- During a call: hang up.</li> <li>- In the menu or any list: exit &amp; go to standby.</li> </ul>
CLEAR/INTERCOM	<ul style="list-style-type: none"> <li>- In standby: page another handset using the intercom.</li> <li>- During a call: put the call on hold &amp; start a call transfer.</li> <li>- While entering text: delete one character, or press &amp; hold to delete all the characters.</li> </ul>
PHONEBOOK/LEFT (M)	<ul style="list-style-type: none"> <li>- In standby or during a call: open the phonebook.</li> <li>- In the menu: go back to the previous screen.</li> <li>- During text entry: move the cursor to the left.</li> </ul>
*/LOCK	<ul style="list-style-type: none"> <li>- In standby: press and hold to lock or unlock the keypad.</li> </ul>



Key name (and icon)	What it does
TALK (📞)/FLASH	- In standby: start a telephone call (get a dial tone). - During a call: switch to a waiting call.
SPEAKER (🔊))	- Switch a normal call to the speakerphone (& back).
REDIAL/PAUSE	- In standby: open the redial list. - While entering a phone number: insert a 2-second pause.
MUTE	- During a call: mute the microphone. - While the phone is ringing: mute the ringer for this call only.
MESSAGES (✉)	- In standby: access your voice mail (see page 15).

## Reading the Handset Display



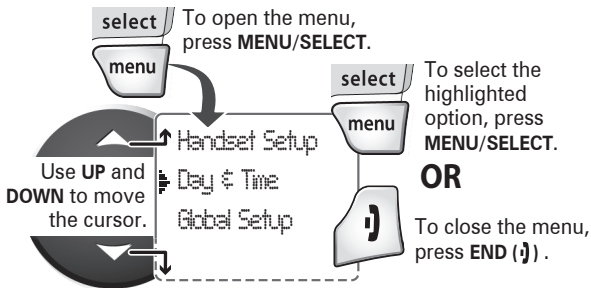
The table below shows the possible icons and what they mean. Since the icons appear based on what you're doing with the phone, you won't ever see all of these icons at the same time.

Icon	What it means
🔇 OFF	The ringer is turned off: this handset will not ring when a call comes in.
M	You have a voice message waiting (see the section titled "Using Voice Message Notification" on page 15).
P	Privacy Mode is on: no other handset can join your call.
🔊	The speakerphone is on.
M	The microphone is muted, & the caller can't hear you.
T	T-coil mode is on. (See "Do you use a T-coil hearing aid?" on page 19.)
🔋	The battery is 1) fully charged, 2) half charged, 3) getting low, or 4) empty.

# Using the Handset Menus

The menus are designed to be as easy as possible. Some users don't even need the manual once they know how to perform these actions:

Open the menu	Press <b>MENU/SELECT</b> .
Move the cursor	The arrow cursor on the left side of the line shows which menu item is currently highlighted. Use <b>UP</b> to move the cursor up & <b>DOWN</b> to move it down.
Select an option	Move the cursor to highlight the option, then press <b>MENU/SELECT</b> .
Go up one screen	Press <b>PHONEBOOK/LEFT</b> .
Close the menu	Press <b>END (⏹)</b> . (If you open the menu during a call, use <b>PHONEBOOK/LEFT</b> to back out of the menu without hanging up.)



**If you don't press any keys for thirty seconds, the phone times out and exits the menu. (When setting the day and time, the time-out period is extended to two minutes.)**

## Handset Setup

You can change these settings separately for each handset.

<i>T-coil</i>	Turn on T-coil mode to reduce noise on some hearing aids (see "Do you use a T-coil hearing aid?" on page 19).
<i>Edit Voice Mail</i>	If you subscribe to a Voice Mail service you can set the Voice Mail number .
<i>Ringer Tones</i>	Choose one of four melodies or four tones for the handset's main ring tone. As you highlight each ring tone, the phone plays a sample of the tone. When you hear the tone you want, press <b>MENU/SELECT</b> .
<i>Personal Ring</i>	Turn on the personal ring feature. If you have Caller ID, this feature lets you assign special ring tones to anyone in your phonebook: this handset will use the special ring tone when that person calls.
<i>Autotalk</i>	Turn on Auto Talk so you can answer the phone just by picking up the handset from the cradle (without having to press any buttons).
<i>Any Key Answer</i>	Turn on Any Key Answer so you can answer the phone by pressing a key on the twelve-key dial pad.
<i>Banner</i>	Change the name used on the handset's display.
<i>Key Touch Tone</i>	Have the keypad sound a tone when you press a key.

## Day & Time

If you set the day & time, the clock in your handset's display will be correct.

- 1) Use **UP & DOWN** to choose the day of the week; press **MENU/SELECT**.
- 2) Use the number keypad to enter the hour and minutes.
- 3) Use **UP & DOWN** to select *AM* or *PM*; press **MENU/SELECT**.

## Global Setup


The settings on this menu apply to all handsets and the base. Before changing these settings, make sure the phone is in standby and all handsets are within range of the base. (Only one handset at a time can change these settings.)

<i>Set Line Mode</i>	Do not change this setting unless instructed to by customer service.
<i>Insert 0</i>	This feature adds "0" or "00" at the beginning of the number received from Caller ID. The default setting for New Zealand is ON. The default setting for Australia is OFF.

## Entering Text on Your Phone

When you want to enter text into your phone (for example, a name in the phonebook), use the twelve-key dial pad to enter the letters printed on the number keys. Here's how it works:

- ◆ The phone enters the letters in the order they appear on the key. For example, if you press the number key 2 once, the phone enters the letter A. Press 2 twice for B, and three times for C.
- ◆ If you press the key again after the last letter, the phone starts the same letter sequence with small letters. If you press 2 four times in a row, the phone enters a (small letter). Press 2 five times for b, and six times for c.
- ◆ If you see the icon [Aa] in the display, the phone enters capital letters first (A B C), then small letters (a b c), then the number on the key (2). The icon [aA] means the phone starts at the small letters, so it enters small letters first, then the number on the key, then capital letters.
- ◆ The phone automatically uses a capital letter for the first letter and any letter right after a space; all other times, it uses small letters.
- ◆ If two letters in a row use the same number key, enter the first letter, then use CALLER ID/RIGHT to move the cursor to the next position to enter the second letter.

To	Follow these steps
Switch between capital & small letters	Press <b>* /  LOCK.</b>
Move the cursor	Press <b>PHONEBOOK/LEFT</b> to move the cursor to the left or <b>CALLER ID/RIGHT</b> to move the cursor to the right.
Leave a blank space	Press <b>#</b> .
Erase one letter	Move the cursor to the letter you want to erase and press <b>CLEAR/INTERCOM</b> .
Erase the entire entry	Press & hold <b>CLEAR/INTERCOM</b> .
Enter punctuation or a symbol	Press <b>0</b> to rotate through the available symbols.

## Using Your Phone

To...	From a handset	From a handset speakerphone
make a call: Dial the number, then	Press <b>TALK</b> (📞)/ <b>FLASH</b> .	Press <b>SPEAKER</b> .
answer a call	Press <b>TALK</b> (📞)/ <b>FLASH</b> .	Press <b>SPEAKER</b> .
hang up	Press <b>END</b> (📞) or put the handset in the cradle.	
switch between the speaker & earpiece	Press <b>SPEAKER</b> .	
mute the microphone during a call	Press <b>MUTE</b> . Press again to turn the microphone back on.	
put a call on hold	Press <b>CLEAR/INTERCOM</b> . If the call is on hold for 5 minutes, it will be disconnected.	
return to a call on hold	Press <b>TALK</b> (📞)/ <b>FLASH</b> .	Press <b>SPEAKER</b> .
mute the ringer for this call only	While the phone is ringing, press <b>MUTE</b> .	

## Changing the Volume

You can set the ringer, earpiece, and speaker volume separately for each handset. For each item, press **UP** to make it louder or **DOWN** to make it softer. The available volume levels and how change them are listed below:

Change the	When	On a handset
ringer volume	the phone is in standby	select <i>Off</i> , <i>Low</i> , <i>Medium</i> , or <i>High</i>
earpiece volume	you are on a normal call	choose one of 6 volume levels
speaker volume	you use the speaker-phone for a call.	choose one of 6 volume levels

## Using the Redial List

The phone saves the last 5 numbers you dial on each handset. To open the redial list, press **REDIAL/PAUSE**; use **UP** and **DOWN** to scroll through the list. To close the list, press **PHONEBOOK/LEFT**. With the phone in standby, open the list and find the number you want. Then:

to redial the selected number	Press <b>TALK (📞)/FLASH</b> or <b>SPEAKER</b> .
to delete the number	Press <b>MENU/SELECT</b> & select <i>Delete Entry</i> .
to save it to the phonebook	Press <b>MENU/SELECT</b> & select <i>Store Into Pb</i> .

## Using Caller ID and Call Waiting

**You have to subscribe to Caller ID, Call Waiting, and Caller ID on Call Waiting services to use the features described in this section: contact your telephone provider for more information.**

When a call comes in, the phone displays the caller's number and name (if available). The phone saves the information for the last 30 received calls to the *CID list*. When it's in standby, the phone displays how many calls came in since the last time you checked the CID list.

Open the CID list	Press <b>CALLER ID/RIGHT</b> .
Scroll through the CID list	Press <b>DOWN</b> to scroll through the list from newest to oldest. Press <b>UP</b> to scroll from oldest to newest.
Close the CID list	Press <b>PHONEBOOK/LEFT</b> .

### *Dialing from the Caller ID list*

- 1) Find the entry you want to dial.
- 2) Press **TALK (📞)/FLASH** or **SPEAKER** to dial the number.

(You can also press **TALK (📞)/FLASH** or **SPEAKER** before you open the CID list. Find the number you want to dial, then press **MENU/SELECT**.)

### *Caller ID menu options*

Open the CID list with the phone in standby. Find the number you want and press **MENU/SELECT**. Choose one of these CID menu options:

<i>Delete Entry</i>	Erase this Caller ID number.
<i>Store Into Pb</i>	Add this number to this handset's phonebook. The phone prompts you to enter the name, edit the phone number, and choose a personal ring.
<i>Delete All</i>	Erase this handset's CID list. (This does not affect the CID lists saved on any other handsets.)

### *Using Call Waiting*

If you get a Call Waiting call, the phone sounds a tone and displays any CID information received for the waiting call.

For Australian Model:

Press **TALK** (📞)/**FLASH** and then **2** on the handset to accept the waiting call. The first caller is put on hold, and you will hear the new caller after a short pause. To return to the original caller, press **TALK** (📞)/**FLASH** and then **2** again.

For New Zealand Model:

Press **TALK** (📞)/**FLASH** on the handset to accept the waiting call. The first caller is put on hold, and you will hear the new caller after a short pause. To return to the original caller, press **TALK** (📞)/**FLASH** again.

Note: You must subscribe to Call Waiting service for this feature to operate. Not all features are available in all areas.

## **Using the Phonebook**

Each handset can store up to 70 entries in its phonebook.

Open/close the phonebook	Press <b>PHONEBOOK</b> .
Scroll through the entries	Press <b>DOWN</b> to scroll through the phonebook from A to Z or <b>UP</b> to scroll from Z to A.
Jump to entries that start with a certain letter	Press the number key corresponding to the letter you want to jump to.
Dial an entry	<ol style="list-style-type: none"> <li>1. Find the entry you want to dial.</li> <li>2. Press <b>TALK</b> (📞)/<b>FLASH</b> or <b>SPEAKER</b>.</li> </ol>

### Phonebook menu options

Open the phonebook with the phone in standby, then press **MENU/SELECT** to open the phonebook menu. Choose one of these options:

<i>Create New</i>	Add an entry to your phonebook. The phone prompts you to enter the name and phone number, and choose a personal ring.
<i>Copy All</i>	Copy the whole phonebook to another handset. (You must have at least two handsets to use this feature.)
<i>Delete All</i>	Erase all the entries in this handset's phonebook. (This does not affect the entries saved on any other handsets.)

### Phonebook entry options

With the phone in standby, open the phonebook and find the entry you want. Press **MENU/SELECT** to open the individual phonebook entry menu. Choose one of these options:

<i>Edit</i>	Edit this entry. The phone prompts you to edit the name and phone number, and choose a personal ring.
<i>Copy</i>	Copy this entry to another handset. (You must have at least two handsets to use this feature.)
<i>Delete</i>	Erase this entry.

## Chain Dialing

- ◆ If you often have to enter a series of digits or a code number during a call, you can save that code number to a phonebook entry and use the phonebook to send the code number.
- ◆ Enter the code number (up to 20 digits) into the phonebook just like a regular phonebook entry. Be sure to enter the code number into the phonebook exactly as you would enter it during a call.
- ◆ When you hear the prompt that tells you to enter the number, open the phonebook and find the entry that contains your code number. Press **MENU/SELECT** to transmit the code. Or, if you change your mind, use **PHONEBOOK/LEFT** to close the phonebook.

## Finding a Lost Handset

With the phone in standby, press **FIND HANDSET** on the base. All the handsets will beep for 1 minute, or until you press **FIND HANDSET** again or any key on the handset.



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# Using Special Features

## Using Voice Message Notification

This feature supports **Frequency-Shift Keying (FSK) message notification**. Contact your voice mail provider for more details.

If you subscribe to a voice mail service, your phone can notify you when you have a new message waiting. When you have new messages, the voice message icon (📞) appears in the display, and the new message light (at the top of the handset) blinks.



### *Setting Up Your Voice Mail*

When you sign up for a voice mail service, your service provider should give you an *access number*. If you don't have this information, contact your provider before you start.

- 1) With the phone in standby, open the menu.
- 2) Select *Handset Setup*, then select *Edit Voice Mail*. (You have to program the voice mail access number separately for each handset.) For the New Zealand model the Telecom access number (083210) is pre-programmed.
- 3) Enter your access number exactly as you would dial it. You can enter a total of 20 digits. If you need the phone to wait for a few seconds between digits (to wait for the service to answer, for example), press **REDIAL/PAUSE** to insert a 2-second pause. If two seconds isn't long enough, you can insert as many pauses as you need, but each pause counts as one digit. Press **SELECT/MENU** when you're finished.

### *Getting Your Messages*

Press **MESSAGES** to dial the access number you programmed into this handset.

### *Resetting the voice message indicator*

If the voice message icon remains after you check your messages, you can reset it. Press and hold **FIND** until the light turns off (about five seconds).

**Your handsets will beep during this process: just ignore them.**

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## Using Multi-Handset Features

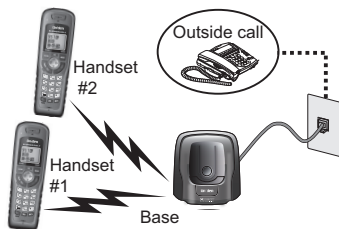
The expandable base works together with the accessory handsets to give you some useful multi-handset features. You must have at least two handsets to use the features in this section.

### Expanding Your Phone


- ◆ Your base supports a total of six cordless handsets: the one that came with the base and up to five XDECT 7005 and/or XDECT 7005WP accessory handsets.
- ◆ Your base might be compatible with other Uniden accessory handsets: please visit our website for a list of compatible handsets.
- ◆ Accessory handsets must be registered to the base before you can use them. Handsets that aren't registered display a *Handset not registered* message. For instructions on registering handsets to this base, see page 21 or the manual for the accessory handset.
- ◆ Any accessory handsets that came packaged with the base are already registered to that base for you.
- ◆ If a handset was previously registered to a base, you have to reset it so you can register it to a new base (see page 20 for XDECT 7005WP).

### Using Conference Calling

When an outside call comes in, two handsets can join in a conference call with the outside caller. To join the call, just press **TALK** (☎)/**FLASH**. To leave the conference call, hang up normally; the other handset remains connected to the call. (You can also use the handset speakerphone for a conference call, just like you can with a normal call.)



### Using Privacy Mode

You can prevent other handsets from joining a call. Start your call as usual, then press **MENU/SELECT**: the display shows *Call Privacy*. Press **MENU/SELECT** again to turn privacy mode on (you'll see a  in the display). When you hang up, privacy mode turns off automatically.

As long as you have privacy mode on, no other handsets can interrupt your call. To allow another handset to join the call, just turn privacy mode off by repeating the process above (press **MENU/SELECT** twice).

## Using Call Transfer

To...	From a handset
transfer a call	<ol style="list-style-type: none"> <li>1. Press <b>CLEAR/INTERCOM</b> to put the call on hold.</li> <li>2. Select the handset you want to transfer the call to, or select <i>A//</i> to page all the handsets at the same time. When the other handset accepts the call, you'll be disconnected, but you can join the call again.</li> </ol>
cancel a transfer	Press <b>TALK (📞)/FLASH</b> to return to the call.
accept a transferred call	<ol style="list-style-type: none"> <li>1. Press <b>CLEAR/INTERCOM</b> to answer the page and speak to the transferring handset.</li> <li>2. To accept the call, press <b>TALK (📞)/FLASH</b>.</li> </ol>

## Using the Intercom

Here are some things you need to know about using the intercom:

- ◆ Whenever the phone is in standby, you can make an intercom call between handsets without using the phone line.
- ◆ You can make an intercom call from any handset, but only two handsets can be in an intercom call at any time.
- ◆ If an outside call comes in during an intercom call, the phone shows the CID information. If the other handset hasn't answered the page, the phone cancels the page so you can answer the incoming call.

To...	From a handset
make an intercom page	<ol style="list-style-type: none"> <li>1. Press <b>CLEAR/INTERCOM</b>.</li> <li>2. Select the handset you want to talk with, or select <i>A//</i> to page all the handsets at the same time.</li> </ol>
cancel a page	Press <b>END (📞)</b> .
answer an intercom page	Press <b>CLEAR/INTERCOM</b> or <b>TALK (📞)/FLASH</b> .
leave an intercom call	Press <b>END (📞)</b> .
answer an outside call during an intercom call	Press <b>TALK (📞)/FLASH</b> .

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## Solving Problems

If you have any trouble with your phone, try these simple steps first. If you still have a question, visit the website listed on the front cover.

If...	Try...
No handsets can make or receive calls.	<ul style="list-style-type: none"><li>- Checking the telephone cord connection.</li><li>- Disconnecting the base AC adapter. Wait a few minutes, then reconnect it.</li></ul>
One handset can't make or receive calls.	<ul style="list-style-type: none"><li>- Moving the handset closer to the base.</li><li>- Resetting the handset.</li></ul>
A handset can make calls, but it won't ring.	<ul style="list-style-type: none"><li>- Making sure the ringer is turned on.</li></ul>
A handset is not working.	<ul style="list-style-type: none"><li>- Charging the battery for 16-20 hours.</li><li>- Making sure to power on the handset.</li><li>- Resetting the handset.</li></ul>
A handset says <i>Unavailable</i> .	<ul style="list-style-type: none"><li>- Moving the handset closer to the base.</li><li>- Seeing if another handset has Privacy Mode on.</li><li>- Making sure the base is plugged in.</li></ul>
No handsets will display any Caller ID information.	<ul style="list-style-type: none"><li>- Letting calls ring at least twice before answering.</li><li>- Seeing if the call was placed through a switchboard.</li><li>- Checking with your telephone service provider to make sure your Caller ID service is active.</li></ul>
Caller ID displays briefly & then clears.	<ul style="list-style-type: none"><li>- You may have to change the line mode. Contact customer service for more information.</li></ul>
I can't transfer calls.	<ul style="list-style-type: none"><li>- Resetting all the handsets.</li></ul>
I can't get two handsets to talk to the caller.	<ul style="list-style-type: none"><li>- Making sure both handsets are registered to this base.</li><li>- Making sure no handset is in Privacy Mode.</li></ul>
The phone keeps ringing if I answer on an extension.	<ul style="list-style-type: none"><li>- You may have to change the line mode. Visit the website for more information.</li></ul>
I can't register a handset.	<ul style="list-style-type: none"><li>- Seeing if you already have 6 handsets registered to this base.</li><li>- Resetting the handset.</li></ul>

## Weak or Hard To Hear Audio

If a caller's voice sounds weak or soft, the signal might be blocked by large metal objects or walls; you might also be too far from the base, or the handset's battery may be weak.

- ◆ Try moving around while you're on a call or moving closer to the base to see if the sound gets louder.
- ◆ Make sure the handset's battery is fully charged.
- ◆ Try adjusting the earpiece volume or the audio tone (see below).

### *Adjust the audio tone*

During a call, open the menu and select *Audio Tone*. Choose one of the three audio tone options: *High Tone*, *Natural Tone* (recommended for hearing aid users), or *Low Tone*. You may have to experiment to figure out which audio tone works best for you.

## Noise or Static On The Line

Interference is the most common cause of noise or static on a cordless phone. Here are some common sources of interference:

- ◆ electrical appliances, especially microwave ovens
- ◆ computer equipment, especially wireless LAN equipment and DSL modems
- ◆ radio-based wireless devices, such as room monitors, wireless controllers, or wireless headphones or speakers
- ◆ large florescent light fixtures (especially if they give off a buzzing noise)
- ◆ other services that use your phone line, like alarm systems, intercom systems, or broadband Internet service

### **Do you use a T-Coil hearing aid?**

If you have a hearing aid equipped with a telecoil (T-coil) feature, the interaction between the hearing aid & digital cordless phones can cause noise in the handset. If you have a T-coil hearing aid & you have problems with noise on the line, try turning on *T-coil* mode. Open the menu. Select *Handset Setup*, then select *T-coil*.

**Using T-coil mode can shorten the handset's talk time; make sure to watch the battery status and keep the battery charged.**

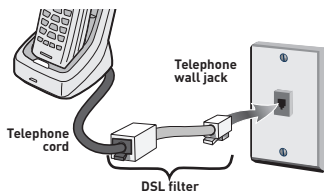
Here are some hints for when the static is...

on 1 handset or in 1 location:	on all handsets or in all locations:
<ul style="list-style-type: none"> <li>- Check nearby for one of the common interference sources.</li> <li>- Try moving the handset away from a suspected source, or try moving the suspected source so it's not between the handset &amp; the base.</li> <li>- Try moving closer to the base. There is always more noise at the edges of the base's range. If the handset displays an Out of Range message, you need to move closer to the base.</li> </ul>	<ul style="list-style-type: none"> <li>- Check near the base for the source of interference.</li> <li>- Try moving the base away from a suspected source, or turn off the source if possible.</li> <li>- If the base has an adjustable antenna, try raising the antenna so it stands straight up.</li> <li>- If you have any service that uses the phone line, you might need a filter (see below).</li> </ul>

### Installing a line filter or DSL filter

Sometimes, broadband Internet services that use the telephone line can interfere with phones. One of these services -DSL- often causes static on telephones. A DSL filter or telephone line filter usually solves this problem. The technician who installed your DSL service might have left some

filters for you; if not, call your DSL provider or look in any electronics store. Plug the DSL filter into the telephone wall jack and plug your phone's base into the filter. Make a test call to make sure the noise is gone.



## Resetting and Registering Handsets

If you are having trouble with a handset or if you want to replace one, you need to clear the registration information from the base and the handset:

Do you have the base the handset is registered to?	
Yes	No
<ol style="list-style-type: none"> <li>1. Press &amp; hold <b>END</b> (<b>Ⓜ</b>) and <b>#</b> until the <i>System Reset</i> menu appears (about 5 seconds).</li> <li>2. Select <i>Deregister HS</i>. The display lists all registered handsets.</li> <li>3. Select the handset you want to reset.</li> <li>4. When the phone asks you to confirm, select <i>Yes</i>. The handset clears its information from the base &amp; deletes its own link to the base.</li> </ol>	<ol style="list-style-type: none"> <li>1. Press &amp; hold <b>END</b> (<b>Ⓜ</b>) and <b>#</b> until the <i>System Reset</i> menu appears (about 5 seconds).</li> <li>2. Select <i>Base Unavailable</i>.</li> <li>3. When the phone asks you to confirm, select <i>Yes</i>. The handset deletes its own link without contacting the base.</li> </ol>

When you reset a handset (or if you buy a new one), that handset displays a *Handset Not Registered* message. If you see this message on a handset, you need to register it to a base before you can use it.

### Registering a handset

- 1) Press & hold **FIND** on the base for longer than 5 seconds.
- 2) On the XDECT 7005 or XDECT 7005WP accessory handset press & hold **#** until the display shows *Handset Registering*.

If...	Try...
- you don't hear a dial tone - the display says <i>Registration Failed</i>	Making sure the handset is fully charged, then start over at step 1.

**To register a handset to a different base, see the section "Expanding Your Phone" in the user's guide for the other base.**

## Handling Liquid Damage

Moisture and liquid can damage your cordless phone.

- ◆ If the handset or base is exposed to moisture or liquid, but only the exterior plastic housing is affected, wipe off the liquid, and use as normal.
- ◆ If moisture or liquid has entered the plastic housing (i.e. liquid can be heard in the phone or liquid has entered the handset battery compartment or vent openings on the base), follow these steps:

Handset	Base
<ol style="list-style-type: none"> <li>1. Remove the battery cover &amp; disconnect the battery.</li> <li>2. Let dry for at least 3 days with the battery disconnected and the cover off for ventilation.</li> <li>3. After the handset dries, reconnect the battery pack and replace the cover. Recharge the battery fully (16-20 hours) before using.</li> </ol>	<ol style="list-style-type: none"> <li>1. Disconnect the AC adapter to cut off the power.</li> <li>2. Disconnect the telephone cord.</li> <li>3. Let dry for at least 3 days before reconnecting.</li> </ol>

**IMPORTANT: You must unplug the telephone line while recharging the battery pack to avoid charge interruption.**

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***CAUTION! DO NOT use a microwave oven to speed up the drying process. This will cause permanent damage to the handset, base and the microwave oven.***

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# Important Information

## Terms Used In This Guide

Accessory handset	An extra handset that can register to and be used with an expandable phone base. All accessory handsets must be registered to a base before you can use them.
Base	The main part of the phone. It connects to your phone line and lets you make and receive calls. Most bases also have a cradle to store a handset.
CIDCW	(CID on Call Waiting.) A service that shows CID for calls that come in during another call.
Call Waiting	A service that lets you receive calls while you are on another call.
Caller ID	(Also called CID.) A service that shows the name and number of incoming callers.
Charger	A cradle that stores and charges a handset but doesn't connect to the phone line.
Cradle	The part of the phone that stores a handset. While in a cradle, a handset is always in standby, and any keys are locked.
During a call	The handset is currently on a call or has activated a dial tone.
Handset	A cordless handset that you use to dial the phone and talk to callers.
In standby	The phone is inactive: there is no dial tone, no handset is on a call or listening to messages.

## Specifications

		Base	Charger
AC adapter	Part number	AAD-041S(M)	AAD-600S(M)
	Input voltage	240V AC, 50 Hz	240V AC, 50Hz
	Output voltage	9V DC @ 350mA	9V DC@ 210mA
Battery pack	Part number	BT-694 or BT-694s	
	Capacity	650mAh (BT-694) or 500mAh(BT-694s)	

- Use only the supplied AC adapters.
- Be sure to use the proper adapter for the base & any chargers.
- Do not place the power cord where it creates a trip hazard or where it could become chafed & create a fire or electrical hazard.

- Do not place the base in direct sunlight or subject it to high temperatures.



## **Battery Information**

- ♦ Fully charged, the battery should provide about 8 hours of talk time and about 7 days of standby time. For best results, return the handset to the cradle after each call to keep it fully charged.
- ♦ Keep an eye on the battery status icon. When the battery gets too low, the handset shows a low battery alert. If you hear a strange beep during a call, check the display: if you see the low battery alert, finish your conversation as quickly as possible and return the handset to the cradle. If the handset is in standby, none of the keys will operate.
- ♦ With normal use, the battery should last about one year. Replace the battery when the talk time becomes short even when the battery is charged. To buy a replacement battery, visit the website listed on the front cover.

### ***Replace the Rechargeable Handset Battery Pack***

Follow these steps to replace the battery:

- 1) Unscrew the four screws holding the battery cover and remove it.
- 2) Remove the old battery pack from the battery compartment.
- 3) Line up the new battery's connector with the jack inside the battery compartment (the connector only fits one way).
- 4) Push the connector in firmly. Tug on the battery wires gently to make sure you have a good connection.
- 5) Before replacing the battery cover, check the rubber seal located on the under side of the cover: make sure that the seal is set in the groove and that there is no foreign matter under the seal.

**If the rubber seal appears worn, nicked, or dried out, you must replace it. New seals are available through the Parts Department (see our website for contact information).**

- 6) Replace the battery cover; use the four screws to secure the cover to the back of the handset.

### ***Rechargeable Nickel-Metal-Hydride Battery Warning***

***CAUTION! Risk of explosion if battery is replaced by an incorrect type! Dispose of used batteries according to the instructions. Do not open or mutilate the battery.***

***Disconnect the battery before shipping this product.***

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- ♦ This equipment contains a rechargeable Nickel-Metal-Hydride battery.
- ♦ The rechargeable batteries contained in this equipment may explode if disposed of in a fire.
- ♦ Do not short-circuit the battery.
- ♦ Do not charge the rechargeable battery pack used in this equipment with in any charger other than the one designed to charge this battery pack as specified in the owner's manual. Using another charger may damage the battery pack or cause the battery pack to explode.

**Uniden works to reduce lead content in PVC coated cords in our products & accessories.**

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# One Year Limited Warranty

## UNIDEN XDECT 7015WP

**IMPORTANT** Evidence of the original purchase is required for warranty service.

**Warrantor:** Uniden Australia Pty Limited ABN 58 001 865 498  
Uniden New Zealand Limited

**Elements of Warranty:** Uniden warrants to the original retail owner for the duration of this warranty its **XDECT 7015WP** (hereinafter referred to as the Product), to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

**Warranty Duration:** This warranty to the original retail owner only is only valid in the original country of purchase and shall be of no further effect 1 year after the date of original retail sale. This warranty will be deemed invalid if the Product is: (A) Damaged or not maintained as reasonable and necessary, (B) Modified, altered or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) Improperly installed, (D) Repaired by someone other than an authorized Uniden Repair Agent for a defect or malfunction covered by this warranty, (E) Used in conjunction with any equipment or parts or as a part of a system not manufactured by Uniden. (F) Only available in the original country of sale.

**Parts Covered:** This warranty covers for one (1) year, the Product and included accessories.

**Statement of Remedy:** In the event that the Product does not conform to this warranty at any time while this warranty is in effect, the warrantor, at its discretion, will repair the defect or replace the Product and return it to you without charge for parts and service. This warranty does not provide for reimbursement or payment of incidental or consequential damages. This EXPRESS WARRANTY is in addition to and does not in any way affect your rights under the TRADE PRACTICES ACT 1974 (Cth) (Australia) or the CONSUMER GUARANTEES ACT (New Zealand).

**Procedure for obtaining performance or warranty:** in the event that the Product does not conform to this warranty, the Product should be shipped or delivered, freight prepaid, with evidence of original purchase (e.g. a copy of the sales docket) to the warrantor at:

UNIDEN AUSTRALIA PTY LTD

Service Division

345 Princes Highway,

Rockdale, NSW 2216

Fax (02) 9599 3278

[www.uniden.com.au](http://www.uniden.com.au)

UNIDEN NEW ZEALAND LTD

Service Division

150 Harris Road, East Tamaki,

Manukau 2013

Fax (09) 274 4253

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